

DOCHROC TRAINING ANNOUNCEMENT

March 2011 Commerce Learning Center (CLC) Courses

To: OS Employees and Serviced Clients (BIS, EDA, ITA, MBDA, and NTIA)

Announcement No. 80-100: March 2011 – Commerce Learning Center (CLC) Courses

The Office of Workforce Development and Performance Management (OWD&PM) is pleased to announce CLC training opportunities that are being spotlighted for the month of March. These courses are located in the Commerce Learning Center:
<https://doc.learn.com/other>

The following course is targeted for managers and supervisors:

Course Title	Click Here to Access Course
Management Essentials: Caring about Your Direct Reports	https://doc.learn.com/login.asp?lcid=178422&requestedurl=courseredirect.asp?courseid=7109

The following course is targeted for aspiring supervisors/team leaders:

Course Title	Click Here to Access Course
Conquering Conflict through Communication	https://doc.learn.com/login.asp?lcid=178422&requestedurl=courseredirect.asp?courseid=386

The following course is targeted for all employees:

Course Title	Click Here to Access Course
Assertiveness from the Inside Out	https://doc.learn.com/login.asp?lcid=178422&requestedurl=courseredirect.asp?courseid=151

If you have any questions regarding instructions to take these courses, please contact Anesia Robinson at (202) 482-1380 or via e-mail at arobinson@doc.gov. Thank you.