

Sources – Generational Differences Workshop

Books:

Generations at Work: Managing the Clash of Veterans, Boomers, Xers, and Nexters in Your Workplace by Ron Zemke, Claire Raines and Bob Filipczak, Amazon, 2000.

Got Game: How the Gamer Generation is Reshaping Business Forever by John C. Beck and Mitchell Wade, Harvard Business School Press, 2004

Another Country: Navigating the Emotional Terrain of our Elders by May Pipher,

When Generation Collide by Lynne Lancaster and David Stillman

Articles:

The New American Worker: What Generation Y Brings to the Workforce, Russ Eckel and Andrew Herman, Work Matters, 2002

Energetic Generation Y Bores Easily Needs Coaching, Joanne Sujansky, Pittsburg Post-Gazette, November 21, 2001

Web References & Studies:

SHRM Generational Differences Survey Report

<http://www.shrm.org/surveys/Generational%20Differences%20Survey%20Report.pdf#search='research%20generational%20differences'>

Generational Differences in Latino's

<http://www.kff.org/kaiserpolls/loader.cfm?url=/commonspot/security/getfile.cfm&PageID=32989>

Center for Creative Leadership Emerging Leaders Research Survey Summary Report

<http://www.ccl.org/CCLCommerce/pdf/research/elsummary.pdf#search='research%20generational%20differences'>

Workshop Providers on Generational Differences

<http://www.socksoff.com/keynotes/rzkey5.htm>

Sources – Generational Differences Workshop page 2

Ron Zemke's Book – Generations at Work

<http://www.socksoff.com/keynotes/rzkey5.htm>

Pew Research Center – A Global Generation Gap

<http://people-press.org/commentary/display.php3?AnalysisID=86>

Intergenerational Consulting for Corporation

http://www.pointsofviewinc.com/Pages/IG_Corporations.html

Article Inc. Magazine

Data Offers Insight on Job Satisfaction, Generational Differences

<http://www.inc.com/articles/2001/05/22673.html>

Article on Generational Difference Based on the CCL Study

<http://www.richarddonkin.com/PDF%20Work%20Files/Generational%20attitudes.pdf#search='research%20generational%20differences'>

Research Study – University of Wisconsin – Generational Differences Between Baby Boomers and Generation X

<http://www.uwstout.edu/lib/thesis/2001/2001govitvatanaw.pdf#search='research%20generational%20differences'>

Generational Differences in the Workplace by Jamie Notter

<http://www.uwstout.edu/lib/thesis/2001/2001govitvatanaw.pdf#search='research%20generational%20differences'>

Motivating the Baby Boom Generation and Generation X, by goalmanager.com

<http://www.goalmanager.com/i101internal23.asp>

Prepared by:

Jeffrey Vargas, jeffrey.vargas@hq.doe.gov

Sean Clayton, sean.clayton@hq.doe.gov